Bookminders Named Oracle® NetSuite BPO Partner of the Year

Recognition highlights Bookminders' rapid implementation and its commitment to bringing enterprise-grade accounting to nonprofits and growing businesses.



Bookminders, a provider of outsourced accounting services for growing businesses and nonprofit organizations, has been named the 2026 BPO Partner of the Year by Oracle® NetSuite. The award recognizes the top provider of outsourced business services delivered on the NetSuite platform. It was presented at SuiteWorld 2026, NetSuite's annual customer and partner conference, held October 25th to 28th at Caesars Forum in Las Vegas.

"In just the past year, we've brought more than 200 nonprofits and businesses onto NetSuite," said CEO Jessica Minkus. "The number matters less than what it means for our clients: tighter controls, a clearer view of their finances, and a system they won't outgrow." Minkus accepted the award at SuiteWorld's BPO Summit alongside CTO Jennifer Whitmore and Directors of Operations Mary Susan Anderson and Lisa Wentz.

The Model Behind the Growth

Bookminders built a repeatable model first, then scaled it. Deployments follow a standardized process, backed by the firm's own technical development and detailed internal standards and procedures, so each new client starts on a stable, well-configured foundation. "Client environments are built to one standard, and we remain the administrator," said Whitmore. "That means clients get a system that's set up correctly from the start and stays that way."

Once a client is migrated, Bookminders continues to provide weekly accounting services and keeps the system configured and maintained as the organization's needs change. "Every reconciliation and report follows the same procedure," said Anderson. "That consistency is what allows us to grow quickly without cutting corners."

Enterprise Tools Without the Heavy Lifting

As a NetSuite BPO partner, Bookminders gives clients access to NetSuite, the leading cloud ERP, without the work of licensing, implementing, and maintaining the platform on their own. With Bookminders, NetSuite comes as part of a complete outsourced accounting service, run by professionals who manage both the system and the books.



Clients get dashboards with real-time visibility into their finances, a faster and more consistent month-end close, and reports they can share with leadership, boards, and auditors. Nonprofits also benefit from Bookminders' deep sector expertise, with support for grant and restricted fund

tracking, donor reporting, and audit preparation.

“Moving to a new platform is a big change for any organization,” said Wentz. “We handle the complexity so clients can stay focused on their day-to-day operations.”

A Milestone Year

The award caps a year in which Bookminders celebrated its 35th anniversary. The City of Pittsburgh marked the occasion by proclaiming May 4 “Bookminders Day.” Tom Joseph founded the firm in 1991, and its tools and practices have evolved as client needs have changed.

“Tom started this firm on the belief that the right mix of technology and people could provide affordable, high-quality outsourced accounting services,” said Minkus. “NetSuite is the newest technology we’ve used to deliver our services. This award tells us his pioneering concept still works 35 years later.”

Want to learn how Bookminders can support your organization? Contact us today.

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